



Donovan Enterprises, Inc. Limited Warranty

Donovan Enterprises, Inc. ("Seller") warrants its OX Automatic Roll Off Tarp System to be free from proven defects in materials and workmanship under intended normal use as described in the Owner's Manual (Installation Instructions) according the following schedule:

Steel tarp system structure: For a period of three (3) years from the original date of purchase.

Hydraulic valves and cylinders: For a period of one (1) year from the original date of purchase.

Tarp roller bar spring: For a period of one (1) year from the original date of purchase

Fabric tarp: For a period of ninety (90) days from the original date of purchase

This warranty is specifically limited to the replacement or repair at seller's option of any such warrantable defects or premature wear when the complete product is returned to the factory freight prepaid with a proper Return Authorization (RA) number and verifiable proof of original purchase date. Packages without a RA number clearly marked may be refused.

Seller shall be the sole judge of warranty eligibility for the alleged product defects or premature wear. Seller reserves the right to refuse to honor this warranty for any products improperly modified, installed, used, maintained, abused or damaged.

Products that are returned for warranty consideration and that are found to be non-warrantable are chargeable. Damaged non-warrantable parts will only be returned to the customer if this is requested before any work is begun. The customer will be responsible for the cost of repair and return shipping of non-warrantable parts.

Payment authorization must be received by seller before any non-warrantable equipment is returned. Warrantable products are repaired or replaced at no charge and returned freight prepaid.

Seller shall not be liable or responsible to supply or pay labor to replace any part found defective, nor shall it be liable for damages of any kind or nature to person, product, property or other incidental or consequential damages.

Merchandise Return Policy

Un-used parts may be returned within 90 days of purchase. Parts must be returned in their original packaging and must be accompanied by a copy of the original invoice. Only complete parts will be accepted. Disassembled parts cannot be returned for credit. If parts are received in resalable condition, we will credit your account by the actual amount paid for the parts minus a minimum 15% re-stocking fee.

04-15-10